

## CUSTOMARY REFUND POLICY

The refund policy is based on client's satisfaction with their hypnotherapy experience. If a client expresses dissatisfaction with their hypnotherapy sessions, a full refund is to be offered to the client. If the client chooses to accept the refund, immediately provide the client with the refund.

During the first visit every client is to be provided with the contact information for the American Council of Hypnotist Examiners so if complaints are not satisfactorily resolved by the hypnotherapist, the A.C.H.E. may be contacted by the client.

The following statement is to be given in writing to the client during their first visit:

**If you should have a complaint about the facilitation process that has not been satisfactorily resolved by David Fisher or his organization, please feel free to contact the American Council of Hypnotist Examiners at 700 S. Central Ave., Glendale, CA 91204. It is your right to refuse any aspect of his/her services and to seek the services of another hypnotherapist at any time. David Fisher's fees are \$\_\_\_\_\_ per session or \$\_\_\_\_\_ for a package of \_\_\_ sessions. Sessions are from 45 to 90 minutes in length.**

**Missed sessions without 24 hour advanced cancellation notice will be charged ½ the client's regular per session rate.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_